Report for Health and Wellbeing Board 4th July 2013

Healthwatch Bracknell Forest – Forward Plan (25/06/13)

Healthwatch Bracknell Forest (HWBF) is currently in the implementation phase of the contract and therefore is not yet delivering its long-term operational objectives. The implementation plan is being monitored by the Local Authority (LA) commissioner and is ahead of schedule. At the recent Healthwatch England conference it became clear that this is the situation for many local Healthwatch organisations; with some areas not yet having a contracted organisation.

Progress to date:

- Contracts signed, monthly monitoring meeting schedule and monitoring measures agreed between LA and HWBF.
- First monitoring meeting held.
- Website and social media sites published.
- First meeting of the partner organisations forming the consortium held and forward schedule agreed.
- SEAP (NHS Advocacy and Healthwatch partner) have arranged bi-monthly drop ins at The Space – where HWBF is based.
- Development of governance documents and Memorandum of Understandings (MoU) with partners is underway; majority agreed.
- Initial meeting with CCG held to discuss expectations from both parties.
- Information meeting attended with other Berkshire Healthwatch organisations with Berkshire Healthcare Foundation Trust to discuss engagement.
- Meeting held with LA about future involvement in the local account.
- Information events for LA social care staff planned. So far delivered to Children, Young People & Learning Departmental Management Team and Community Team for People with Learning Disabilities.
- Engagement with other patient representatives (individuals and groups) underway.
- Regional Healthwatch networking events attended and agreed with other Berkshire Healthwatches that regular meetings needed to share information, best practice and discuss issues needed. Bracknell will be hosting the first event; West Berkshire are organising.
- Inaugural Healthwatch England conference attended in Birmingham on 20th June.

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